

Tuesday 2nd March at 14:30 CET

14:30 CET **DOORS OPEN, NETWORKING TIME**

15:00 CET **WELCOME WORDS**

15:05 CET **FINANCIAL WELLBEING AT A TIME OF ECONOMIC UNCERTAINTY**

- Presentation by **Hedwige Nuyens**, Managing Director, **International Banking Federation**
- Fireside Chat with **Hedwige Nuyens**, Managing Director, **International Banking Federation** and **Veronica Lange**, Head Of Digital Engagement, **UBS**



15:45 CET **FINANCIAL WELLBEING AND THE ROLE OF BANKS**

- Presentations:
 - Jasper Nienhuijs**, Head of Market Management **de Volksbank**
 - Elin Helander**, Chief Scientific Officer **Dreams**
 - Akash Dowra**, Head of Technical Marketing & Client Insights **Discovery Bank**
- Panel discussion with the above on *Banks and Financial Wellbeing*, moderated by **Ron Shevlin**, Director Of Research, **Cornerstone Advisors** & Senior Contributor, **Forbes Fintech Snark Tank**



16:45 CET **COFFEE BREAK / NETWORKING**

17:00 CET **FACILITATED DISCUSSION TABLES**

- Retail banks and central bank digital currency (CBDC)
Leader: Kim Engman, TietoEVRY
- Consumers' financial wellbeing – the opportunity for banks
Leader: Kathy Hao-Hsuan Chang, DNB Bank
- How can banks take full advantage of the accelerated digitalisation brought by Covid
Leader: Mario Brkic, Erste Group Bank
- Fragmentation of payments and the customer shopping journey
Leader: Thomas Fromherz, Netcetera



18:00 CET **NETWORKING TIME**

18:30 CET **DOORS CLOSE**